How has the van been equipped to carry medicine parcels?
The van is insulated and clad to maintain an even interior temperature, and is fitted with a supplementary air-conditioner that maintains a regulated temperature while the vehicle is parked. The vehicle has a pull-out awning to protect patients from sun and rain. The medicine parcels are stored in lockable aluminium cages for transportation, and the vans are equipped with a tablet for use of the CCMDD electronic record system, SyNCH.
How does the Mobile PuP Project work?

1. The CCMDD-registered patient chooses a participating park-and-issue site as a pick-up point.

2. The patient’s parcel is delivered to the Hub, three to five days before the patient’s collection date.

3. On the patient’s collection date, the parcel is dispatched from the Hub to the HST pick-up point van.

4. The pick-up point van parks at the park-and-issue site and medicine parcels are issued to patients for the duration of the allocated parking time. The van then moves to the second site for the day.

5. The pick-up point van returns to the Hub at the end of the day to return uncollected parcels, which are dispatched daily until collection or upliftment.

Who can choose the mobile van pick-up point?
Any CCMDD-registered patient can choose the van model for medicine collection (only in HST-supported districts).

How do patients know when the van will be at their chosen pick-up point site?
Upon registration, the Nurse Clinician will provide the patient with a copy of the van schedule.

How many patients are currently collecting from the mobile PuPs?
As at the end of May 2023, 10 vans service 15 000 patients in all four HST-supported districts: eThekwini, uMgungundlovu, uThukela and Zululand.

For more information on this programme do email HST on hst@hst.org.za