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Health
PROVINCE OF KWAZULU-NATAL

ELECTRONIC MEDICAL RECORDS (EMR) IMPROVING OUTREACH SERVICES

PRESENTER: N. PHAKATHI
HST CONFERENCE
5 MAY 2016
BIRCHWOOD HOTEL

FIGHTING DISEASE, FIGHTING POVERTY, GIVING HOPE



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Presentation Outline

- Background
- Processes
- Benefits of EMR
- Closure



BACKGROUND

- Mpathe Clinic is one of the eight PHC facilities at Endumeni Sub- District and is the former Municipal clinic.
- This facility is servicing ward 6, part of ward 2 and 3.
- There are outreach teams linked to the facility which are one Municipal Ward based outreach team and the School Health team.
- Outreach teams attends WAR room meetings in ward 6.
- Mpathe Clinic has achieved Ideal clinic status of silver category since EMR is one of the elements of Ideal clinic Realisation and Maintenance.

BACKGROUND

- Umzinyathi Health District being an National Health Insurance (NHI) pilot site started implementing Electronic medical records in phases in 2015.
- This meant registration of patient at the reception into the computer and the clinical module for the patients in the consulting rooms by the clinicians.
- This facility then was chosen as reference site for the Ward Based Outreach Teams module for the teams to capture in the household and come back and upload it in the clinic server.



WAR ROOM ACTIVITY





PROCESSES

Team

- Notebook supplied

Information
captured
into the
notebook

Information
uploaded
into clinic
computer
serve



TEAM CAPTURING IN A HOUSEHOLD





BENEFITS OF THE EMR AS WORK IN PROGRESS

- Less paper is utilized and this avoids loss of documents and time saving.
- The team can be able to categorize the household as per their need and the frequency of follow ups.
- 227 households captured in the system with easy access to the interventions.
- Confidentiality is strengthened since the note book is password protected.



BENEFITS OF THE EMR

- It strengthens service delivery and referral processes from the community to the facility and back.
- It categorizes the burden of diseases and profile that is intervened at immediately by all relevant stakeholders through Operation Sukuma Sakhe.
- It adopts Leap frogging methodology.
- Supervision is strengthened at all levels.



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THANK YOU!!!