Healthcare facilities

Level of Satisfaction with Healthcare facilities
- Private sector: 91.5% Very Satisfied
- Public sector: 55.1% Very Satisfied

Patient Experience of Care
Positive patient experience of care and satisfaction (75%) was higher among highly performing Ideal Clinic facilities (score greater than 80%)

Five foundational elements of quality healthcare services
1. Healthcare workers
2. Healthcare facilities
3. Medicines, devices & other technologies
4. Information systems
5. Finance

Globally South Africa's health system ranked
- Health Access and Quality Index: 195
- with a Health Access and Quality Index of 49.7

Nationally, only 5% of health establishments were compliant (had scores of 70% or above)